



ILLUMINATION FOUNDATION

DISRUPTING THE CYCLE OF HOMELESSNESS

2022 IMPACT REPORT





Housing & Healthcare Successes





Letter From Our CEO

At Illumination Foundation, we believe every person has the right to health, home, and dignity.

We provide integrated housing, healthcare, and supportive services that serve the most vulnerable individuals, children, and families experiencing homelessness in Southern California.

Illumination Foundation is a recognized leader in the field of homelessness—known for our expertise in healthcare and housing. We meet the complex needs of our clients by addressing barriers to housing and health through a system of care that meets each individual wherever they are.

In 2022, we have been able to bring more light into the lives of those experiencing or at risk of homelessness by adding new programs, new partnerships, and new facilities. We are grateful for all our supporters. Thank you for making an investment in the community. You make a life-saving impact on those we serve!



Dr. Pooja Bhalla leads Illumination Foundation's integrated system of housing and healthcare, an advanced approach to addressing the needs of adults, children, and families experiencing homelessness. Her innovative work includes the creation of IFMG, a private medical group which provides onsite medical and mental health services for Illumination Foundation clients; partnering with CHOC to provide primary care and behavioral health counseling to children experiencing homelessness; expanding Illumination Foundation's recuperative care program, including creating a female-only recuperative care facility; and spearheading the development of an electronic health record system which uses clinical data and machine learning to generate diagnostic risk scores that can be used to tailor the level of services provided to client needs.

Pooja joined Illumination Foundation in 2017 as Chief Operating Officer, where she directed program operations, development, housing, and implementation of client services. She subsequently became Executive Director of Healthcare Services, where she focused on the complex issue of health equity in order to improve quality outcomes and reduce health disparities among those experiencing homelessness. She had previously worked for Boston Health Care Homeless Program, leading that organization's efforts in establishing shelter medical clinics throughout Boston.

Pooja sits on the Board of Directors for the National Health Care for the Homeless Council, an organization she has belonged to since 2002. She is a member of Adaptive Business Leaders, the Orange County Homeless Death Review Committee, the Family Solutions Collaborative, the Los Angeles Recuperative Care Learning Network, the California Health Care Foundation, and the American Organization of Nurse Executives. She is a graduate of UCLA's Johnson & Johnson Health Care Executive Program.

Pooja earned her doctoral degree in Nursing Practice at Northeastern University; received her master's degree in Leadership, Health Policy and Nursing Administration from Northeastern University; and is a graduate of Simmons College of Nursing. Her published articles include "Leadership Development Program for Nurses at a Health Care for the Homeless Program: An Educational Intervention," published in the Journal of Community Health Nursing; and "CIT [Care, Innovation and Transformation] Project: Creating Innovations in Care for the Homeless in an Outpatient Clinic," published in AONE: The Voice of Nursing Leadership.



About Illumination Foundation

Our Mission

Illumination Foundation's mission is to disrupt the cycle of homelessness.

Guiding Principles



Integrity



Humility



Advocacy



Sustainable
Compassion



Quest For Knowledge
& Critical Thinking



Stewardship
& Compliance



Innovation



Client-Centered Care



"I'd like to say thank you to all the supporters because without the supporters, who knows where I would be right now. I love Illumination Foundation, they help a lot of people, they're like my second family."

— Dan, Illumination Foundation Client



2022 By The Numbers

In 2022, we served **6,423 clients**, providing integrated housing, healthcare, and supportive services to those experiencing homelessness.



392,391

Safe bednights were provided



6,423

Unique individuals were served by Illumination Foundation



1,192

Clients experiencing homelessness received recuperative care services



258

Children and parents were served in our Family Emergency Shelters



476

Individuals were housed



321

Family members were housed

"If they hadn't stepped in and taken me, I would have been on the streets. I would've went right back to drinking. I'd be dead."

— Dale, Illumination Foundation Client and beneficiary of CalAIM





2022 Highlights

This year's highlights include new leadership roles, new programs, new partnerships, new facilities, and new offices.

New Leadership Roles

Dr. Pooja Bhalla leads Illumination Foundation's integrated system of housing and healthcare, an advanced approach to addressing the needs of adults, children, and families experiencing homelessness. Her innovative work includes the creation of IFMG, a private medical group which provides onsite medical and mental health services for Illumination Foundation clients; partnering with CHOC to provide primary care and behavioral health counseling to children experiencing homelessness; expanding Illumination Foundation's recuperative care program, including creating a female-only recuperative care facility; and spearheading the development of an electronic health record system which uses clinical data and machine learning to generate diagnostic risk scores that can be used to tailor the level of services provided to client needs.



New Programs

In January 2022, the Department of Health Care Services launched California Advancing and Innovating Medi-Cal (CalAIM), a long-term commitment to transform and strengthen Medi-Cal, offering California a more equitable, coordinated, and person-centered approach to maximizing health and life trajectory.

CalAIM



Illumination Foundation was well-positioned to provide CalAIM services. We became a CalAIM provider in Orange, Los Angeles, San Bernardino, and Riverside counties through local Managed Care Plans. Through CalAIM, Illumination Foundation provides both Enhanced Care Management and Community Support services, including: Housing Transition Navigation Services, Housing Deposits, Housing Tenancy and Sustaining Services, Short-Term Post-Hospitalization Housing, Recuperative Care (Medical Respite), and Day Habilitation programs, with additional services to be rolled out in 2023.

Illumination Foundation has been showcased in a variety of conferences and webinars for other providers as an example of a successful model for implementing CalAIM services.



2022 Highlights



New Facilities

Illumination Foundation opened four new facilities in 2022:

- **Whittier Recuperative Care** is a recuperative care facility in Whittier that provides people experiencing homelessness a safe environment to recover from injury or illness. We provide case management, medical oversight, substance use and behavioral health counseling, transportation to appointments, housing navigation, and connections to other social services. *Opened February 2022.*
- **Long Beach Project Roomkey** is an adaptive reuse of a hotel in Long Beach that served adults experiencing homelessness with underlying health conditions and/or who are 65 years of age or older. *Opened April 2022.*
- **LifeArk** is a prefabricated, modular building system that creates safe, sustainable, and affordable homes. LifeArk Tyler is a permanent supportive housing community in El Monte. Illumination Foundation provides ongoing intensive case management services onsite to medically vulnerable people experiencing homelessness. LifeArk Tyler features three buildings with 19 single-occupancy units with shared kitchen and living areas, laundry, and patio/deck. *Opened April 2022.*
- **Santa Ana Homeless Shelter** is a year-round, low-barrier, 200-bed facility for individuals, couples, and families with children. The site also supports up to 30 pets. We provide clients with case management, housing navigation, substance use counseling, behavioral health, and transportation services. *Opened June 2022.*

New Offices

We opened two new offices in 2022, one in Cerritos and one in Riverside. Our logistics, infrastructure, warehouse, and maintenance teams are based in Cerritos, along with the CalAIM Enhanced Care Management team and Long Beach Intensive Case Management Services team. Our Inland Empire CalAIM Community Supports team is based in the Riverside office.



2022 Highlights

New Partnerships

Illumination Foundation has forged several new partnerships and collaborations to help provide our families with needed services. These include the University of California, Irvine Eye Mobile; Healthy Smiles dental mobile clinic; and parenting classes provided by Olive Crest. In a new partnership with CHOC Health Alliance, we are now referring children to CHOC for pediatric care. We also partnered with Team Kids, which is providing a mentoring program for the children in our family shelters, and we began new enrichment programs in partnership with Girl Scouts and Dreams for Schools.



"My life has completely changed from all of the services that have been offered to me. I don't drink alcohol at all, I don't smoke cigarettes, I don't even drink caffeine or soda. I've regained my health, and I've overcome many battles, like surviving cancer. Everybody deserves a roof over their head and happiness, and that's something that Illumination Foundation has given to me, and I'm ever so grateful."

— Nichole, Illumination Foundation Client



Client Success Story

Meet Megan

Before coming to Illumination Foundation, Megan S. had been panhandling in the streets of Santa Ana for five years. A good day meant food for herself and her dog Bazooka Joe. If she earned enough, she could take a break from the train tracks and stay a night in the local Motel 6. Megan grew up in Laguna Hills, but after long-term substance use coupled with an unhealthy relationship, Megan lost her job and ended up living in her car.

During her time on the streets, Megan met Demetrius, who was also experiencing homelessness. Demetrius made Megan feel safe and helped her take care of Bazooka Joe. In August of 2021, Megan found out she was pregnant. She was immediately excited about fulfilling her dream of having a family. At 40 years old, she knew her pregnancy was high risk. Eventually, a Santa Ana outreach worker connected her to Illumination Foundation.

When she was six-months pregnant, Megan entered an Illumination Foundation facility and was immediately connected to a range of supportive services. Her housing navigator, case manager, and substance use counselor all worked as a team to give Megan a successful and life-changing stay.



Laney, her case manager, was Megan's greatest advocate. Laney helped Megan focus, and together they obtained Megan's social security card and other vital documents. Through her substance use counselor, Cynthia, Megan was connected to a methadone clinic. This allowed Megan to endure the intense withdrawal process from opioids while pregnant. Cynthia focused on teaching Megan different coping skills so she could continue down her path of sobriety. Coco, Megan's housing navigator, connected Megan with a housing voucher, which pays part of the rent for an apartment. Megan was even able to take advantage of Illumination Foundation's dental clinic. Dr. Michelle McGill, Illumination Foundation's volunteer dentist, was able to restore Megan's teeth.

In early June, Megan moved into her new apartment with her newborn son, Lyon, and Demetrius, who had secured a job as an electrician's assistant. Megan said Illumination Foundation saved her life and that she would be lost without the support she received from the Illumination Foundation team. Megan, Demetrius, Lyon, and Bazooka Joe are now together as a happy family in their home.



Volunteer Impact

In 2022, we had **526** general and professional volunteers who contributed **2,152** volunteer hours for a value of **\$66,790**. We had **385** academic interns and nursing students who contributed **6,932** hours of service for a value of **\$220,029**.



Illumination Foundation volunteers make a difference in the lives of the individuals and families that we serve. Volunteers allow us to extend our reach and resources to meet the needs of our clients. They are passionate in their desire to help people experiencing homelessness, and they are committed to our mission.

Our volunteers provide joy to our clients and provide a helping hand to our staff. We have one-time volunteers and ongoing volunteers who have served our clients for years. Illumination Foundation benefits from skills-based volunteering, which allows us to leverage the specialized skills and talents of individuals to help build and sustain our capacity to help disrupt the cycle of homelessness.

Ways To Engage

Donate



Volunteer



Educate



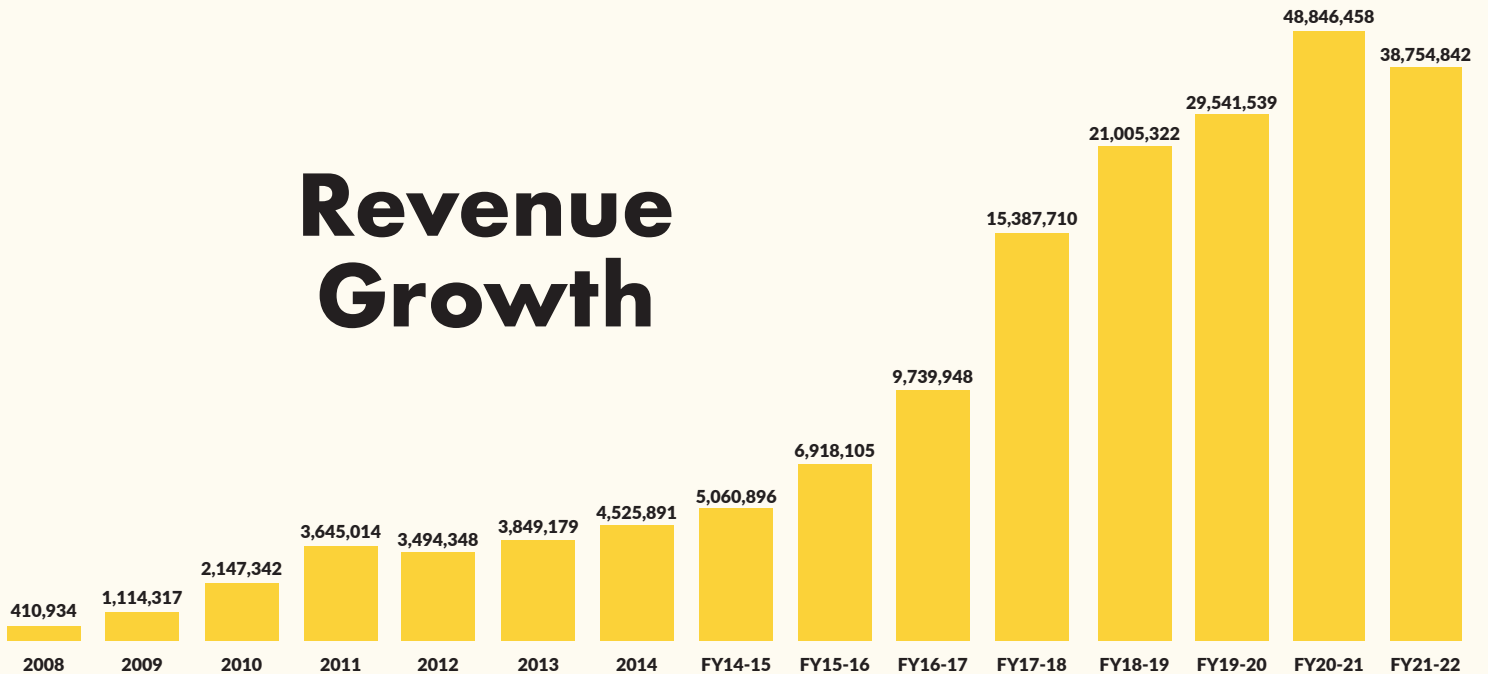
Advocate



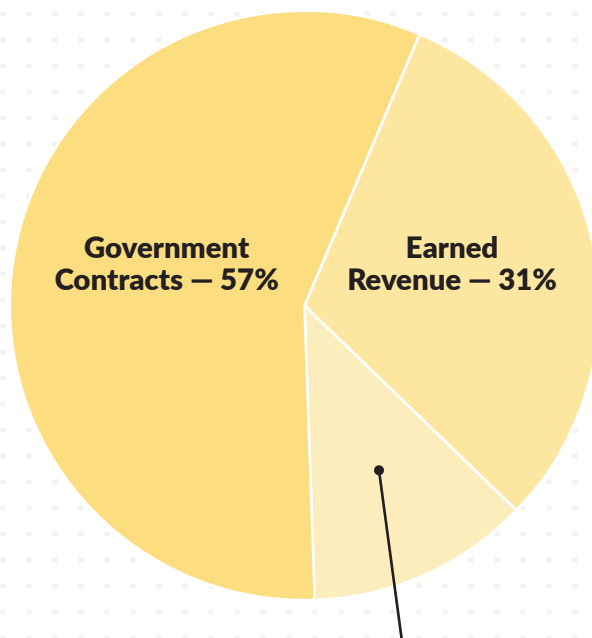


2022 Financials

Revenue Growth

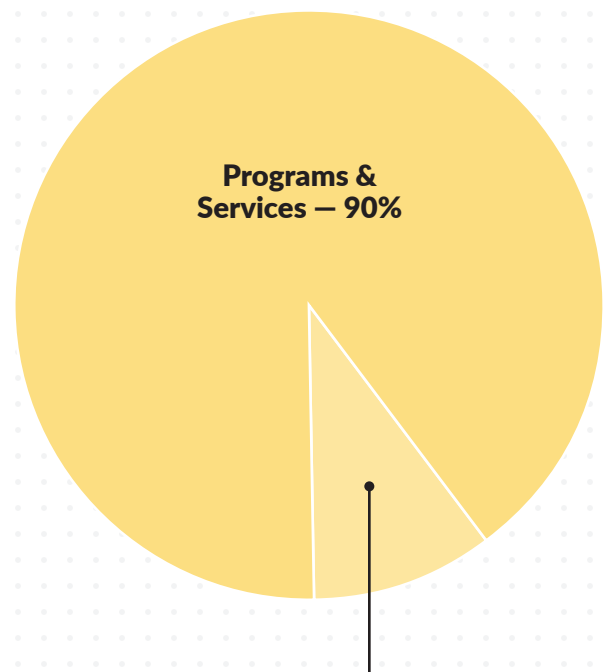


Revenue Sources



Other (Individual Donors, Foundations, Corporations, Donated Goods and Services, Special Events) – 12%

How Funds Are Spent



Administrative – 10%

Thank You to Our Supporters

Thank you to our Board of Directors, corporate partners, academic partners, healthcare professionals, clubs, and organizations who are a constant source of support and advocacy for the most vulnerable in our community. They have kindly given of their time, talent, and treasure through financial contributions, grants, volunteering, in-kind donations, and community engagement.



Illumination Foundation
2871 Pullman St.
Santa Ana, CA 92705
(949) 273-0555

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